



Terms & Conditions
Astoria Palawan Room Offers

1. **HSBC x Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")** ("Promo") is open to ALL HSBC primary and/or supplementary Credit Cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC Credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: All active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, Live +, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Travel Credit Card (the "Cardholders") locally issued by HSBC Philippines. Corporate cards are excluded from the Promo.
3. Promo and booking period is from September 4, 2026 to August 31, 2027 ("Promo Period")
Stay period: September 4, 2026 to September 15, 2027
Blackout dates: December 23, 2026 to January 2, 2027 (Christmas and New Year Season), February 6, 2027 (Chinese New Year), and March 21-28, 2027 (Holy Week) ("Promo Period")
4. Cardholders can enjoy the following offers when they book accommodations at **Astoria Palawan** during the Promo Period ("Offers")

Overnight stay for PHP5,500 in a Superior Room with breakfast. Rates are based on single or twin sharing accommodation. Extra person rate is PHP1,500 per night, inclusive of breakfast.

Notes:

- ✓ These terms and conditions apply to all offers unless specified otherwise.
- ✓ No minimum length of stay is required.
- ✓ All guestrooms are strictly non-smoking.
- ✓ Standard check-in time is 2:00 PM and Standard check-out time is 12:00 PM. Request for early check-in/late check-out is subject to availability and applicable charges.
- ✓ Bookings must be coursed directly with Astoria Palawan reservations office, and are subject to room availability:
 - Email: reservations@astoriapalawan.com
 - Mobile: (+63) 998-961-3419
- ✓ All guests are required to present valid government-issued IDs upon check-in.
- ✓ Offer is non-transferable, non-convertible to cash, non-assignable, and non-exchangeable.
- ✓ Offer is valid for a maximum of 3 rooms per booking.
- ✓ Room rates include overnight accommodation, breakfast for 2 persons, and taxes. Extra person charge, room upgrade, food and beverage orders, and other incidentals incurred will be on guest's personal account and must be settled upon purchase at the property.
- ✓ Except during peak seasons, the same promo rate per night applies if the HSBC cardholders extend their stay.

- ✓ Offer cannot be used in conjunction with other ongoing promos and discounts of HSBC, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
 - ✓ In case of cancellation due to force majeure, reservation may be rebooked within six (6) months (subject to availability).
 - ✓ Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show administration charge. A flat rescheduling fee of PHP1,000 applies and will be charged to the card used to process the booking.
5. Cardholders with mandatory and government-regulated discounts have the option of choosing which promo or discount to apply in their purchase of goods and services which are on promotional discount.
 6. HSBC is not a supplier of the products and services provided in relation to the Offer/s of the Promo. Any dispute concerning the quality of goods and services provided by **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")** shall be settled directly between the Cardholder and **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")**.
 7. The Promo is bound by the terms and conditions stipulated by HSBC and **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")**.
 8. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
 9. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.



Terms & Conditions
Astoria Palawan Dining Offers

- 1) **HSBC x Millennium Properties and Brokerage, Inc. ("Astoria Palawan")** ("Promo") is open to ALL HSBC primary and/or supplementary Credit Cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC Credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
- 2) Accepted cards are as follows: All active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, Live +, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Travel Credit Card (the "Cardholders") locally issued by HSBC Philippines. Corporate cards are excluded from the Promo.
- 3) Promo and booking period is from September 4, 2026 to August 31, 2027 ("Promo Period").
Blackout dates:
 - a. Halloween Weekend: October 31, 2026 to November 2, 2026
 - b. Christmas and New Year Season: December 23, 2026 to January 3, 2027
 - c. Chinese New Year: February 3, 2027 to February 9, 2027
 - d. Valentine's Day: February 14, 2027
 - e. Holy Week (Holy Thursday to Easter Sunday): March 25, 2027 to March 28, 2027
 - f. Labor Day: May 1, 2027
 - g. Mother's Day: May 9, 2027
 - h. Independence Day: June 12, 2027
 - i. Father's Day: June 20, 2027
 - j. Ninoy Aquino Day: August 21, 2027
 - k. National Heroes' Day: August 30, 2027
- 4) Cardholders can enjoy the following offers when they dine at **Astoria Palawan** during the Promo Period ("Offers")

Merchant's Name	Promo Offer	Validity	Valid for
The Reserve	10% off on a la carte dishes, dinner buffet, pastry display, coffee menu, bar chow, and room service with a minimum spend of PHP1,000 and a maximum spend of PHP5,000	Mondays to Thursdays, 10:00 AM to 10:00 PM	Dinner buffet, a la carte dine-in menu, and room service
The Habitat		Mondays to Thursdays, 10:00 AM to 5:00 PM	Dine-in menu
Fine Nest, Rise & Roast			Pastry display and coffee menu
Halo Dome		Tuesdays to Sundays, 6:00 PM to 12:00 AM	Bar chow menu

Notes:

- ✓ Drinks, group meals, and special offers are excluded from these promos.
- ✓ Reservation for dine-in transactions is strictly encouraged. To avail of the promo, cardholders must reach out with their complete information via the following contact details:

The Reserve, The Habitat, Fine Nest, Rise & Roast, and Halo Dome
Email: sales.ppc@astoria.com.ph and fb@astoriapalawan.com
Mobile: (+63) 917-585-4435, (+63) 998-597-6831, (+63) 998-571-1625,
(+63) 908-872-7931
Landline: (+63 48) 241-0083

- ✓ Offer cannot be used in conjunction with other ongoing promos and discounts of HSBC, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
 - ✓ In the purchase of goods and services which are on promotional discount, the Senior citizens can either avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act 2010, if applicable, whichever is higher.
 - ✓ In the purchase of goods and services which are on DTI-approved promotional discount, the person with disability (PWD) can either avail of the promotional discount or the discount provided under the Republic Act 10754, "An Act Expanding the Benefits and Privileges of Persons with Disabilities," if applicable, whichever is higher."
- 5) HSBC is not a supplier of the products and services provided in relation to the Offer/s of the Promo. Any dispute concerning the quality of goods and services provided by **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")** shall be settled directly between the Cardholder and **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")**.
- 6) The Promo is bound by the terms and conditions stipulated by HSBC and **Millennium Properties and Brokerage, Inc. ("Astoria Palawan ")**.
- 7) Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
- 8) The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.



Terms & Conditions
Astoria Palawan - Mangrove Conference & Convention Center By Astoria Offer

- 1) **HSBC x Millennium Properties and Brokerage, Inc. ("Astoria Palawan - Mangrove Conference & Convention Center By Astoria ")** ("Promo") is open to ALL HSBC primary and/or supplementary Credit Cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC Credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
- 2) Accepted cards are as follows: All active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, Live +, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Travel Credit Card (the "Cardholders") locally issued by HSBC Philippines. Corporate cards are excluded from the Promo.
- 3) Promo period: September 4, 2026 to August 31, 2027 ("Promo Period")
Blackout dates: The promo is not valid during peak season
Christmas and New Year Season: December 23, 2026 to January 2, 2027
- 4) Cardholders can enjoy the following offer when they book Event Hall at **Astoria Palawan - Mangrove Conference & Convention Center By Astoria** during the Promo Period ("Offer")

10% discount on all social packages with a minimum spend of PHP150,000

Notes:

- ✓ A non-refundable reservation fee of PHP30,000 shall apply to reserve the venue.
 - ✓ To avail of the promo, cardholders must send an email or call with their complete information via the following contact details:
Email: sales@astoriapalawan.com or sales.ppc@astoria.com.ph
Mobile: (+63) 917-585-4435, (+63) 998-571-1625, (+63) 917-559-4341, or (+63) 998-597-6831
Landline: (+63 2) 8687-1111 local 8301 or (+63 48) 241-0083
 - ✓ Offer cannot be used in conjunction with other ongoing promos and discounts of HSBC, Chardonnay Events Hall By Astoria, Mangrove Conference & Convention Center By Astoria, Astoria Palawan, Astoria Hotels and Resorts, Astoria Vacation and Leisure Club, Inc., and Stellar Vacation Club.
- 5) HSBC is not a supplier of the products and services provided in relation to the Offer/s of the Promo. Any dispute concerning the quality of goods and services provided by **Millennium Properties and Brokerage, Inc. ("Astoria Palawan - Mangrove Conference & Convention Center By Astoria ")** shall be settled directly between the Cardholder and **Millennium Properties and**

Brokerage, Inc. ("Astoria Palawan - Mangrove Conference & Convention Center By Astoria ").

- 6) The Promo is bound by the terms and conditions stipulated by HSBC and **Millennium Properties and Brokerage, Inc. ("Astoria Palawan - Mangrove Conference & Convention Center By Astoria")**.
- 7) Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
- 8) The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-266238, Series of 2026

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

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